

## **ASENT 12 MONTH LIMITED WARRANTY**

ASENT media centres come with a 12 month limited warranty.

This limited warranty covers defects in materials and workmanship in your ASENT Media Centre. If your Media Centre is determined to be defective, ASENT will repair or replace the product, at its option, at no charge.

Replacement parts or products will be new or rebuilt, comparable in function and performance to the original part or product, and warranted for the remainder of the warranty period.

This limited warranty does not cover:

1. Software, including the operating system and software added to the ASENT Media Centre through our factory-integration system, third-party software, the reloading of software, or any software added by persons not approved by ASENT.

2. Problems that result from:

- External causes such as accident, abuse, misuse, or problems with electrical power
- Servicing not authorized by ASENT
- Usage that is not in accordance with product instructions
- Failure to follow the product instructions
- Problems caused by using accessories, parts, or components not supplied by ASENT
- Overheating due to under-ventilated cabinets or enclosures
- Poor free to air antenna reception
- Normal wear and tear

3. Products for which ASENT has not received payment.

4. Loss of any data, content or time whether real or incidental.

5. A unit which has been repaired and/or modified by anyone other than ASENT.

6. Damage due to acts of God, war, or riot.

7. Installation, configuration or integration of the media centre such as setup adjustments, signal reception problems or Audio / Video syncing.

For all warranty claims or queries please call 1300 700 584 or email us at [warranty@asent.com.au](mailto:warranty@asent.com.au)